BHARATHIAR UNIVERSITY: COIMBATORE - 641 046. M.Phil / Ph.D. - COMMERCE (FT / PT)

PART - I -SYLLABUS

(For the candidates admitted from the academic year 2018-19 onwards)

PAPER - I RESEARCH METHODOLOGY

UNTT - I

Nature and Scope of Research in Business- Types of Research - Significance - Research Process- Characteristics of Good Research- Problems faced by researchers in India.

UNIT - II

Problem Identification and Selection – Review of Literature – Need for review of Literature - Research Design - Meaning, Need, Features of Good Design - Different types of Research Design - Developing a Research Plan -Hypothesis-Meaning-Significance-Testing-Types-Type I/ II Errors.

UNIT - III

Sampling Design, Procedures, Types - Errors - Scaling Techniques, Rating Scales - attitude scales- Likert, Thurstone and Guttman Scales.

UNIT - IV

Methods of Data Collection - Primary and Secondary Data - Sources: Questionnaire, Interview, Observation, Mail and E-Mail Surveys - Pilot Study and Pre-testing- Role of Computers in Research -Role and Functions of SPSS in Research - Internet Sources - Data Base - Web Sites available for Data Collection.

UNIT - V

Analysis and Interpretation- Significance — Points to be noted in Analysis and Interpretation - Report Writing - Layout of the Report - Types of Report - Steps in writing the Report – Foot Note — Bibliography.

Note: The Question Paper shall cover 100% theory.

- 1. Emory, Business Research Methods, Home Wood, R.D. Irwin; Georgetown,
- 2. C.R.Kothari, Research Methodology Methods and Techniques, New Age International Publishers
- 3. Wilkinson & Bhanderkar, Research Methodology in Social Sciences, Himalaya Publishing House.
- 4. Rummel & Ballaine: Business Research Methods, Joanna Cotler Books.
- 5. Bajabai- Business Research Methods, Pearson Education, Second Edition.
- 6. Dr. Amarchand Research Methods, Emerald Publishers.
- 7. Saravanavel Research methodology, Kitab Mahal Publishers.
- 8. O.R.Krishnasamy- Methodology of Research in Social Sciences, Himalaya Publishers.
- 9. Young, Pauline V. Scientific Social Surveys in Research, Prentice Hall, Englewood Cliffs, NF.
- 10. Anderson Thesis and Assignment Writing, Johan Wilex & Sons inc;

PAPER - II STATISTICAL ANALYSIS FOR BUSINESS RESEARCH

UNIT - I

Business Statistics: Meaning and Definition - Scope and Functions - Advantages and Limitations - Meaning of Data, Variables, Random Variable, Population and Sampling Techniques. Measures of Central Tendency: Mean, Median - Measures of Dispersion - Mean Deviation- Standard Deviation and Co-efficient of Variation.

UNIT - II

Correlation Analysis - Simple, Rank, Partial and Multiple Correlation - Auto Correlation. Regression Analysis: Simple Linear Regression - Multiple Regression - Use of Dummy Variables.

UNIT - III

Testing of Hypothesis - Testing of Means and Proportion -Test for Large Samples - Test for small samples(t- Test)-Z - Test.

UNIT - IV

Chi-square Test - F Test - ANOVA - One Way and Two Way Classification.

UNIT - V

Non Parametric Statistics in Data Analysis: The Sign Test - Runs Test - Mann - Whitney U Test - Kruskal Wallys Test - Time Series Analysis- Methods of measurement of trend and seasonal variations. Multivariate Analysis (Theory Only); Principal Component Analysis-Factor Analysis- Discriminant Analysis - Cluster Analysis and Path Analysis.

Note: The Question paper shall cover 40% Theory & 60% Problem.

- 1. Levin and Rubin, Statistics for Management, Pearson Publishers.
- 2. S.P.Gupta, Statistical Methods, Sultan Chand & Sons Publishers.
- 3. Kendall, Multi Vartate Analysis, John Wiley & Sons Publishers.
- 4 M.Manoharan, Statistical Methods, Palani Paramount Publishers.
- 5. Sanchetti & Kapoor, Advanced Statistical Methods, Sultan Chand & Sons Publishers.

PAPER III – 1. MARKETING MANAGEMENT

UNIT - I

Modern Concepts of Marketing – New Horizons of Marketing – Marketing System – Marketing Functions – Marketing Environment - Marketing Strategies

UNIT - II

Consumer Behaviour and Buying Motives - Market Segmentation - Marketing Research - Marketing Information System.

UNIT - III

Marketing mix – Product mix – Branding & Packaging - Price Mix – Promotion Mix.

UNIT-IV

Place Mix – Physical Distribution- Channels of Distribution – Agricultural Marketing – Supply Chain Management – Direct Marketing and Retail Marketing.

UNIT - V

Consumerism – Recent Developments / Trends in marketing - Rural Marketing – E-Marketing – Tele Marketing – Green Marketing.

Note: The Question Paper shall cover 100% theory.

Reference Books:

- 1. S.L Gupta Marketing Research, Excel India Publishers.
- 2. Sherlekar S.A, Marketing Management, HimalayaPublishing House.
- 3. William J Stanton, Fundamentals of Marketing, McGraw Hill Publications
- 4. Philip Kotler, Marketing Management, Pearson
- 5. Memoria. C.B & Joshi.R.L, Principles and Practices of Marketing in India, Kittab Mahal Cuttack Publishers.

PAPER III – 2. FINANCIAL MANAGEMENT

UNIT - I

Financial Management – Meaning – Objectives – Financial Decisions – Functions of Financial Manager. Time value of Money – Present Value, Future Value and Compound Techniques.

UNIT - II

Cost of Capital – Meaning and Importance – Cost of Debt, Preference Share, Equity Share and Retained Earnings – Weighted Average cost of Capital. Capital Budgeting – Meaning – Significance – Methods of Ranking Investment proposals.

UNIT - III

Leverage – Meaning – Financial Leverage – Operating Leverage – EBIT and EPS Analysis. Capital Structure – Theories of Capital Structure - Determinants of Optimal Capital Structure.

UNIT - IV

Dividend Theories – Walter's Model, Gordon, Modigliani and Miller's Model – Forms of Dividends – Factors determining Dividend Policy – Stability of Dividend Policy.

UNIT - V

Working Capital Management – Meaning – Objectives – Working Capital Policies – Factors Affecting working Capital Requirements – Forecasting of Working Capital Requirements - Sources of working Capital. Cash Management – Inventory Management - Receivables Management.

Note: The Question Paper shall cover 40% Theory and 60% problem.

Reference Books:

- 1. Prasanna Chandra, "Financial Management", Mcgraw Hill Publications.
- 2. Pandey I.M, "Financial Management", Vikas Publishing House Private Limited.
- 3. Van Horne, "Fundamentals of Financial Management", Prentice HallPublisher.
- 4. Gitman .J, "Principles of Managerial Finance", Pearson Publishers.
- 5. Maheswari.S.N, "Management Accounting & Financial Management", Sultan Chand & Sons Publisher.
- 6. Khan & Jain, "Financial Management", Mcgraw Hill Publications..
- 7. R.K.Sharma & Sashi. K. Gupta, "Financial Management", Kalyani Publishers

PAPER III – 3. CAPITAL MARKET ANALYSIS

UNIT - I

Meaning of Investment - Importance of Investment - Factors influencing Investment - Features of Investment Programme - Investment Process - Investment Media - Development of Financial System in India - Financial Markets - Financial Institutions - Recent Developments.

UNIT - II

Structure of Capital Market – Methods of New Issue – Stock Exchanges in India – BSE, NSE - SEBI and its Role – Recent Trends in Capital Market.

UNIT - III

 $Risk\ and\ Return-Measurement\ -\ Valuation\ of\ Bonds,\ Debentures,\ Preference\ Shares\ and\ Equity\ Shares-Mutual\ Funds.$

UNIT - IV

Fundamental Security Analysis – Economic Analysis – Industry Analysis - Company Analysis – Technical Analysis – Basic Theories of Technical Analysis.

UNIT - V

Portfolio Analysis – Scope – Markowitz Theory – Efficient Frontier - Sharpe Single Index Model — Portfolio Selection – Types of Portfolio – Portfolio Evaluation and Portfolio Revision- Treynor Jenson Model.

Note: Question Paper shall cover 50% Theory and 50% problem.

- 1. Prasanna Chandra, "Investment Management", Mcgraw Hill Publications
- 2. Francis Cherunilam, "Investment Management", PHI Publications
- 3. Bhalla .V.K, "Investment Management", S. Chand Publication
- 4. Dr. Preethi Singh, "Investment Management", Himalaya Publishing House
- 5. Dr. Avadhani, "Financial Markets and Institutions", Himalaya Publishing House
- 6. Fischer and Jorden, "Security Analysis and Portfolio Management", Pearson Publishers
- 7. Kevin, "Security Analysis and Portfolio Management", PHI Learning Private Limited
- 8. Punithavathy Pandian," Security Analysis and Portfolio Management", Vikas Publications

PAPER III - 4. BANKING AND FINANCIAL SERVICES

UNIT - I

Banking Business in India - Financial Services rendered by organized sector - Class Banking v/s Mass Banking - Commercial Banking functions - Micro credit - Emphasis on Rural Development and Agricultural lending - Private Sector Banks Vs Public Sector Banks - Mergers and Acquisitions - Consolidation.

UNIT - II

Central Bank - Functions - Role of RBI in Banking Sector - Risk Management – Credit Risk, Market risk and Operational risk - Basel II - Requirements on Capital Adequacy and 3 pillar Approach - Asset Liability Management.

UNIT - III

Priority Sector lending in Banks - Small Scale Industries and Tiny Sectors – Function of DICGC. Services of Bank – Tele banking credit cards - ATM - Core Banking in India. Impact of Globalization on Bank Services. Export finance - Pre shipment - Post shipment credit - RBI and Export Finance – Exim Bank.

UNIT – IV

Merchant Banking - Progress of Merchant Banking in India - Functions. Mutual Funds - Importance - Types - Advantages and disadvantages - Status of mutual funds in India - SEBI Guidelines.

UNIT-V

Lease Financing - Features - Types - Status of Lease Financing in India. Factoring - importance - Types. Consumer Finance and Venture Capital. Credit rating Agencies in India.

Note: The question paper shall cover 100% theory.

- 1. Radhaswami.M & Vasudevan.S.V "Banking" S.Chand Publishing.
- 2. Saravanavel.P, "Modern Banking in India and Abroad", Marghan Publications.
- 3. Suba Rao, Himalaya.P, "Principles and Practice of Bank Management" Publishing House.
- 4. Vasanth Desai "Development Banking Issues and Options", Himalaya Publications.
- 5. K.P.M Sundaram Sultan, "Money Banking, Foreign Exchange & International Trade",
- S.Chand & Sons Private Limited.
- 6. Gurusamy, Financial Services, Tata Mcgraw Hill Education.

7. Gerdon and Natarajan, Financial Services, Himalaya Publications.

PAPER III – 5. INTERNATIONAL MARKETING

UNIT – I

Introduction to International Trade - Balance of Trade - Classification of International trade - Registration Formalities - Selection of Export Product and identification of International Market — Export Quotation - Terms of Payment - Export and Import Documentation - Export Import procedure - Export Finance - Foreign Trade Policy - Export Assistance and incentives - Export Promotion organizations.

UNIT – II

Concept and features of International Marketing - Drivers of International Marketing - Importance of Motivation - Orientation of International Marketing - Process and Problems of International Marketing - 12C Frame Work for International Marketing - Concept of International Marketing Mix - Product Planning and Strategies.

UNIT - III

Features of Overseas Sales Contract – Important Clauses – Preparation of Goods for Dispatch – Pre-shipment Inspection – Formalities at the port of Shipment and Customs Clearance - Services of Shipping Agents – Financing of Import and Exports – EXIM Bank.

UNIT - IV

Safeguards against Risks in Foreign Trade. Significance of Marine Insurance - ECGC - Air Cargoes - Special Features - Sources of Imports - Canalization of Imports through Public Sector Corporations.

UNIT - V

Foreign Exchange – Rate of Exchange – Foreign Exchanges Regulations in India - Authorized Dealers – Money Changers – Foreign Exchange dealings by Commercial Banks – Factors influencing Exchange Rate – Commercial Rate of Exchange – Cross Rate of Exchange.

Note: The question paper shall cover 100% theory.

Reference Books:

- 1. Varshney "International Marketing", Sultan Chand & Sons Private Limited
- 2. Agarwal, "Export Methods", Himalaya Publishing House.
- 3. Chaudhari, "Finance of Foreign Trade and Foreign Exchanges", Himalaya Publishing House.
- 4. Balagopal, "Export Marketing", Himalaya Publishing House.
- 5. Chatterjee, "Principles of Foreign Exchange", Himalaya Publishing House.
- 6. Francis Cherunilam, "Export Trade", Himalaya Publishing House.
- 7. Dr. Kushpath S Jain, "Foreign trade theory practices procedures and Documentation", Himalaya Publishing House.

PAPER III – 6. MANAGEMENT INFORMATION SYSTEM

UNIT - I

Management Concept – Information Concept - System Concept - Management Information System: Planning, Designing and Implementing MIS - Using Information Technology in MIS.

UNIT - II

Type of Information System - TPS - OAS - MIS - ESS - DSS - Information System for Managerial Functions - Information System for Business: Production, Marketing, Finance, Accounting, Human Resources, Pay Roll and Inventory; ERP - Concepts - Process - Functions.

UNIT - III

Computer Based Information System - Computer Hardware: Input, Output and Storage Devices - Computer Software: System Software and Application Software - Computer Programming - Programming Languages- Recent trends in Hardware and Software.

UNIT-IV

Data Base - DBMS - RDBMS - Concepts - Communication: Methods and Media - Telecommunications System Components - Network - Types of Network.

UNIT - V

E-Business - Functions of E-Business - Advantages and Limitations of E-Business - Developing E-Business Strategies-Implementing E-Business System.

Note: The Question Paper shall cover 100% Theory.

- 1. James A.O'Brien, "Management Information Systems", Tata Mcgraw-Hill Publishing Company.
- 2. Gupta .A.K, "Management Information Systems", S.Chand & Company Private Limited.
- 3. Goyal, "Management Information Systems", Vikas Publishing House Private Limited.
- 4. Kenneth .C.Laudon & Jane P.Laudon, "Management Information Systems", Prentice Hall Publishing Company.
- 5. Azam .M, "Fundamentals of Management Information System, Vijay Nicole Imprints Private Limited.

UNIT - I

Accounting Cycle – Basic principles – Types of Accounting: Financial, Cost and Management Accounting – Inter relationship between Financial, Cost and Management Accounting – Advantages and Disadvantages.

UNIT - II

Accounting Association & Institution – its role - Accounting Standards - Theoretical Aspects of Accounting Packages – IFRS. Analysis of Financial statements : Comparative & Common Size Statement and Ratio Analysis.

UNIT - III

Marginal Costing – Fund Flow Statement – Cash Flow Statement.

UNIT - IV

Basic Concept in Income tax – Income – Assessee - Previous year - Assessment year –Person - Residential Status – Scope of Total Income - Exempted Incomes - Computation of Income from Salary and House Property.

UNIT - V

Computation of Income from Business and Profession, Capital Gains and Income from other Sources - Deduction from Gross Total Income - Set off and Carry forwarded of losses - Computation of Total Income and Tax Liability.

Note: The Question Paper shall cover 40% theory and 60% problem.

Reference Books:

- 1. Porwal .L.S, "Accounting Theory an Introduction" Tata McGraw-Hill Publishing Company Limited.
- 2. Shukla .M.C & Grewal .T.S "Advanced Accounting" S. Chand & Company Pvt. Limited.
- 3. Khan and Jain "Advanced Accounting", Kalyani Publishers.
- 4. Jain & Narang," Advanced Accounting", Kalyani Publishers.
- 5. Dr. Vinod K. Singania, "Tax Man", Taxmann Publisher.
- 6. Gaur. V.K., and Narang K.L., "Income Tax Law and Practice", Kalyani Publishers.
- 7. Mehrotra .H.C and Goyal, "Income Tax Law and Practice", Sathiya Bhawan Publications

PAPER III - 8. INSURANCE AND RISK MANAGEMENT

UNIT - I

Definition – Nature and Function of Insurance – Principles of Insurance – Evolution of Insurance kinds – Insurance Organisation in India – Use of Insurance – essentials of insurance contract – Difference between different types of Insurance Contract.

UNIT - II

Nature of Life Insurance contracts – Classification of Policies; According to duration – Premium Payment Participation in Profit – Number of Lives Covered – Method of Payment of Claim Amount on Non-Convention Policies ANNUITIES – Calculation of Premium –

Lapses and Renewals – Surrender Values life Insurance for the under privileged –Claims – Double Insurance.

UNIT - III

Risk: Selection of Risk – Factors Affecting Risk – Sources of Risk – Information Classes of Risk – Methods of Risk Classification – Measurement of Risk – Mortality Table – Construction – Types – Types and Treatment of Sub-Standard Risk – Conditions Relating to Commencement of Risk.

UNIT - IV

Marine Insurance: Origin – Definition - Features – Kinds of Policies – Clauses in Policy Premium Calculation – Marine Loss – Settlement of Claims Progress of Marine Insurance Business in India. Fire Insurance: Features – Kinds of Policies – Policies Conditions Rate Fixation – Surveys and Inspection – Payment of Claims – Reinsurance – Renewals Progress of Fire Insurance.

UNIT - V

Miscellaneous Insurance: Motor Insurance – Burglary Insurance – Agricultural Insurance – Personal Accident and Sickness Insurance – Aviation Insurance – Rural Insurance in India – Urban Non Traditional Insurance. IRDA – Private and Foreign Insurance Companies in India.

Note: The question paper shall cover 100% theory.

Reference Books:

- 1. Arifkhon .M, "Theory and Practices of Insurance Education", Educational Book House.
- 2. Sharma R.S, "Insurance: Principles and Practices", Vora Publisher.
- 3. Srinivasan M.N, "Principles of Insurance Law", Wadhwa Publishers.
- 4. Mishra M.N. "Insurance Principles are Practices" (1999), S.Chand Publishing.
- 5. Dr. P.K. Gupta, Insurance and Risk Management, Himalaya Publishing House.

PAPER III - 9. HUMAN RESOURCE MANAGEMENT

UNIT - I

Human Resource Management – Meaning –Definition –Scope and objectives of HRM - Importance - Historical perspective of the personnel function – Scope of Human Resource Development – Functions – Manpower planning – Executive resources planning - New Trends in HRD. HRD Education – Evaluation HR Management.

UNIT - II

Human Resource Planning – Steps in the Human Resource Planning Process - Selection - Recruitment – Training and its types - Principles of Training - Organization Development - Performance appraisal - Promotion - Retention of Employees.

Role of Psychology in HRD and Management – Industrial Psychology - Human Relations, Employees Morale - Measures to improve morale - Job Satisfaction – Industrial Relations - Collective Bargaining and Compensation Management.

UNIT-IV

Individual and Personality – Characteristics and Traits of Personality - Personality Development – Theories of Personality - Learning Importance and Types of Learning. Trade Unions and worker Satisfaction in Management - Career Planning and Development - Stages in career - Planning - Employees Grievance - Grievance Handling System - Trade Union and Workers Satisfaction in Management.

UNIT - V

Human Resources Information System: Resources Accounting Vs Human Resource Information System – HRM Research and Audit – HRM in changing Environment – International HRM - Managing Human Resource in Virtual Organizations

Note: The question paper shall cover 100% theory.

Reference Books:

- 1.N.S.Gupta, "Organisation Theory and Behaviour", Himalayas Publishing House.
- 2. Rudrabasavaraj, "Dynamics for Personnel Administration", Himalayas Publishing House.
- 3.CB Memoria, "Industrial Relations", Himalayas Publishing House.
- 4.Michael, "Organisational Behavior & Management Effectiveness", Mcgraw Hill Companies.
- 5. Fred Luthans, "Organizational Behaviour" Mcgraw Hill Irwin Publisher.
- 6.H.Peeru Mohamed & A Sagadevan, "Customer Relationship Management", Vikas Publication.
- 7. S.S. Khanka & S.Chand, "Human Resource Management (Text and Cases)", S. Chand Publishing House.

PAPER III - 10. ENTREPRENEURIAL DEVELOPMENT

UNIT - I

The Entrepreneurial Culture and Structure – Competing Theories of Entrepreneurship – Entrepreneurial Traits – Types – Behavioral Patterns of Entrepreneurs – Entrepreneurial Motivation – Establishing Entrepreneurial Systems – Ideas Processing , Personnel – Financial – Information and Intelligence , Rewards and Motivation – Role of Industrial Fairs.

UNIT - II

Search for a Business Idea, Sources and Selection – Project Classification and Identification – Constraints – Feasibility, Project Objectives , Design and Appraisal – Network Analysis (PERT, CPM) , Activity Performance – Time Schedules – Preparation of Preliminary project Reports.

Financial Analysis – Capital Cost, Operating Cost Estimation and Budgeting under uncertainty Risk and Inflation –Social Cost Benefit Analysis, Sources of Project Finance, Credit Facilities – Evaluation by Financial Institutions – Role of Consultancy Organizations – Uses of Leasing Arrangements.

UNIT - IV

Institutions Providing Technical, Financial and Marketing Assistance – Role of Commercial Banks and Financial Institutions - Setting Quality Standards - Entrepreneurship Development Programmes in India – Problems and Prospects.

UNIT - V

Steps for Starting a Small Industry – Selection of Types of Organization – Central Govt. Schemes and State Govt. Schemes & Incentives to SSI – Registration: Registration and Licensing - GST and its Provisions – Incentives for Exports& Imports – Import of Capital Goods and Raw Materials – Sickness and Survival of SSI – Significance of undertaking Research Projects related to Entrepreneurial Development - Scope for Entrepreneurial Research.

Note: The Question Paper shall cover 100% theory.

- 1. N.S Gupta, "Organisation Theory and Behaviour", Himalayas Publishing House.
- 2. Rudrabasavaraj, "Dynamics for Personnel Administration" Himalayas Publishing House.
- 3. Joseph M Putti, "Personnel Management" S. Chand Publishing House.
- 4. Michael, "Organisational Behavior & Management Effectiveness", McGrawHill Publications
- 5. Peeru.H Mohamed & Sagadevan .A, "Customer Relationship Management", Vikas Publication.
- 6. Badi.K& Badi, "Entrepreneurship Development", Vrinda Publications.